



March 24, 2020

IMPORTANT ANNOUNCEMENT

COVID-19 (“Coronavirus”) Property Closure Notification

To our valued Tenants and Customers:

The health and welfare of our employees, tenants and customers are foremost in our thoughts as we actively monitor the impact of COVID-19 pandemic.

Strathallen has continued to monitor all levels of government and health official updates to ensure protection against the spread of COVID-19 and adheres to all government and health authority directives.

The Government of Ontario has mandated that all at-risk workplaces close effective 11:59pm on March 24, 2020 until further notice. Only essential services will continue to operate effective March 25, 2020. Please refer to the attached Government of Ontario New Release and List of Essential Workplaces.

Essential services at Pembroke Mall will remain open to serve you, however, the balance of the shopping centre is otherwise closed to the public.

Essential services that are available to serve you at Pembroke Mall are as follows:

*Food Basics
Fresh Healthy Cafe
Dollarama
Pet Valu
Rexall
Staples
Easy Home*

For more information, please visit the Government of Ontario website:

<https://news.ontario.ca/opo/en/2020/03/ontario-closing-at-risk-workplaces-to-protect-health-and-safety.html>

Should you have any questions or concerns, please contact your Property Manager, Jayne Brophy, at 613.401-8390 or jbrophy@strathallen.com.

Ontario Closing At-Risk Workplaces to Protect Health and Safety

Business-owners Encouraged to Continue their Operations Through Work-From-Home Policies and Innovative Business Models

March 23, 2020 8:30 P.M.

TORONTO — Due to the evolving COVID-19 situation, the Ontario government will be ordering at-risk workplaces to close-down, while encouraging businesses to explore opportunities to continue operations through work-from-home and innovative business models. At the same time, the government reminds businesses to put in place protocols for physical distancing and regular hand-washing in order to protect the health and safety of employees and the general public.

Earlier today, Premier Doug Ford was joined by Christine Elliott, Deputy Premier and Minister of Health, Rod Phillips, Minister of Finance and Sylvia Jones, Solicitor General to announce that the government will be closing at-risk workplaces to prevent the spread of COVID-19.

Essential businesses include, but are not limited to grocery stores and pharmacies, telecommunications and IT infrastructure service providers, and businesses that support power generation, natural gas distribution and clean drinking water. Essential businesses are being asked to put into place any and all measures to safeguard the wellbeing of their employees on the front-lines.

Teleworking and online commerce are permitted at all times for all businesses.

"While this was a difficult decision, we trust that Ontario's business leaders will be able to promote safety while carrying out business and protecting jobs," said Premier Doug Ford. "The grocery store clerks, transit and hydro workers and truckers are out there on the front lines making sure the people of Ontario continue to have access to the products and services they need. It is essential that their workplaces be kept as safe as possible so these local heroes can return home to their families worry free."

At-risk workplaces will be ordered to close by 11:59 p.m. on Tuesday, March 24th and where possible, take the necessary measures so staff can work from home allowing operations to continue.

"Our government applauds the sacrifice and hard work of all Ontario workers and businesses, and will stand by them through this crisis," said Vic Fedeli, Minister of Economic Development,

Job Creation and Trade. "We call on workplaces that remain open to be vigilant and to enforce the highest possible standards of cleanliness and caution as we continue the fight together against COVID-19."

LEARN MORE

- [List of essential workplaces](#)
- Visit Ontario's [website](#) to learn more about how the province continues to protect Ontarians from COVID-19.

[Available Online](#)
[Disponible en Français](#)

List of essential workplaces

Read the list of essential workplaces in response to COVID-19 (2019 novel coronavirus)

For the purposes of this order, businesses include any for-profit, non-profit or other entity providing the goods and services described herein.

This does not preclude the provision of work and services by entities not on this list either online, by telephone or by mail/delivery.

Note that teleworking and online commerce are permitted at all times for all businesses.

Supply chains

1. Businesses that supply other essential businesses or essential services with the support, supplies, systems or services, including processing, packaging, distribution, delivery and maintenance necessary to operate

Retail and wholesaling

2. Businesses engaged in the retail and wholesale sale of food, pet food and supplies, and household consumer products necessary to maintain the safety, sanitation and essential operations of residences and businesses, including grocery stores, supermarkets, convenience stores, markets and other similar retailers
3. Businesses that provide essential items for the health and welfare of animals, including feed, animal food, pet food and animal supplies including bedding
4. Beer, wine and liquor stores and alcohol producers, and stores that sell beer and wine through arrangements with authorized providers; cannabis stores and cannabis producers
5. Gas stations, diesel, propane and heating fuel providers including providers of motor vehicle, aircraft and water/marine craft fuels
6. Motor vehicle, auto-supply, auto and motor-vehicle-repair, including bicycle repair, aircraft repair, heavy equipment repair, watercraft/marine craft repairs, car and truck dealerships and related facilities
7. Hardware stores and stores that provide hardware products necessary to the essential operations of residences and businesses

8. Business providing pharmaceuticals and pharmaceutical services, including pharmacies and dispensaries
9. Businesses that supply office products and services, including providing computer products and related repair and maintenance services, for individuals working from home and for essential businesses
10. Safety supply stores (e.g. work clothes, Personal Protective Equipment)

Food services and accommodations

11. Restaurants and other food facilities that prepare and serve food, but only for delivery or takeaway, together with food delivery services
12. Hotels, motels, shared rental units and similar facilities, including student residences

Institutional, residential, commercial and industrial maintenance

13. Businesses that provide support and maintenance services, including urgent repair, to maintain the safety, security, sanitation and essential operation of institutional, commercial, industrial and residential properties and buildings, including, property management services, plumbers, electricians, custodial/janitorial workers, cleaning services, security services, fire safety and sprinkler systems, building systems maintenance and repair technicians and engineers, mechanics, (e.g. HVAC, escalator and elevator technicians), and other service providers who provide similar services

Telecommunications and IT infrastructure/service providers

14. Businesses engaged in providing or supporting Information Technology (IT) including online services, software products and related services, as well as the technical facilities such as data centres and other network facilities necessary for their operation and delivery
15. Businesses providing telecommunications services (phone, internet, radio, cell phones etc.) as well as support facilities such as call centres necessary for their operation and delivery

Transportation

16. Taxis and other private transportation providers providing transportation services necessary for activities of daily living
17. Businesses and facilities that provide transportation services to businesses and individuals including by air, water, road, and rail including providing logistical support, distribution services, warehousing and storage, including truck stops and tow operators
18. Businesses that provide materials and services for the operation, maintenance and safety of transportation systems (road, transit, rail, air and marine) including delivery of maintenance services such as clearing snow, response to collisions, and completing needed repairs to the transportation systems

Manufacturing and production

19. Businesses that extract, manufacture, process and distribute goods, products, equipment and materials, including businesses that manufacture inputs to other manufacturers (e.g. primary metal/ steel, blow molding, component manufacturers, chemicals, etc. that feed the end-product manufacturer)
20. Businesses, facilities and services that support and facilitate the two-way movement of essential goods within integrated North American and Global supply chains

Agriculture and food production

21. Businesses that farm, harvest, process, manufacture, produce or distribute food, including beverages, crops, animal products and by-products, aquaculture, hunting and fishing
22. Businesses that support the food supply chain including assembly yards, livestock auctions, food distribution hubs, feed mills, farm equipment suppliers, feed suppliers, food terminals and warehouses, animal slaughter plants and grain elevators
23. Business that support the safety of food including animal and plant health and animal welfare
24. Businesses that provide veterinary services, and that supply veterinary and animal control medications and related supplies and testing kits
25. Businesses that help to ensure safe and effective waste management including deadstock, rendering, nutrient management, bio hazardous materials, green waste, packaging recycling

Construction

26. Construction projects and services associated with the healthcare sector, including new facilities, expansions, renovations and conversion of spaces that could be repurposed for health care space
27. Construction projects and services required to ensure safe and reliable operations of critical provincial infrastructure, including transit, transportation, energy and justice sectors beyond the day-to-day maintenance
28. Construction work and services, including demolition services, in the industrial, commercial, institutional and residential sectors
29. Construction work and services that supports health and safety environmental rehabilitation projects

Financial activities

30. Capital markets (e.g., the TSX)
31. Banking activities related to credit intermediation; credit unions
32. Insurance
33. Businesses that provide pension services and employee benefits services
34. Businesses that provide financial services including payment processing, the payroll division of any employer (as defined by the *Employment Standards Act/Occupational Health and Safety Act*), any entity whose operation is the administration of payroll, banks and credit unions

Resources

35. Businesses that ensure global continuity of supply of mining materials and products (e.g. metals such as copper, nickel and gold) and that support supply chains in Northern Ontario including:
 - a. Mining operations, production and processing
 - b. Mineral exploration and development
 - c. Mining Supply and Services that support supply chains in the mining industry including maintenance of operations, health and safety
36. Businesses that provide chemicals and gases to support the natural resource sector analytical labs and drinking water and wastewater sectors and other essential businesses
37. Businesses that ensure global continuity of supply of forestry products (e.g. lumber, pulp, paper, wood fuel, etc.)
38. Businesses that ensure global continuity of supply of aggregates to support critical infrastructure repairs and emergency response requirements (e.g. sandbags, armour stone barriers, etc.)
39. Businesses that ensure global continuity of supply of petroleum and petroleum by-products

Environmental services

40. Businesses that support environmental management/monitoring and spill clean-up and response, including environmental consulting firms, professional engineers and geoscientists, septic haulers, well drillers, pesticides applicators and exterminators, management of industrial sewage/effluent (e.g. for mining operations), and environmental laboratories

Utilities and community services

41. Utilities, and Businesses that support the provision of utilities and community services, including by providing products, materials and services needed for the delivery of utilities and community services:
 - a. Waste collection, waste/sewage treatment and disposal, operation of landfills, and hazardous waste disposal
 - b. Potable drinking water
 - c. Electricity Generation, transmission, distribution and storage
 - d. Natural Gas distribution, transmission and storage
 - e. Road construction and maintenance
 - f. Police, fire, emergency services including coroner services and pathology services
 - g. Corrections and courts services
 - h. Other government services including licenses and permits
42. Businesses engaged in or supporting the operation, maintenance and repair of critical infrastructure (railways, dams, bridges, highways, erosion control structures, etc.)

Communications industries

- 43. Newspaper publishers
- 44. Radio & Television Broadcasting
- 45. Telecommunications providers

Research

- 46. Businesses and organizations that maintain research facilities and engage in research, including medical research and other research and development activities
- 47. Businesses that provide products and services that support research activities

Health care and seniors care and social services

- 48. Organizations and providers that deliver home care services
- 49. Retirement homes
- 50. Long-term care facilities
- 51. Independent health facilities
- 52. Laboratories and specimen collection centres
- 53. Manufacturers, wholesalers, distributors and retailers of pharmaceutical products and medical supplies, including medications, medical isotopes, vaccines and antivirals; medical devices and medical supplies
- 54. Manufacturers, logistics and distributors of products and/or services that support the delivery of health care in all locations (including but not limited to hospitals, labs, long-term care homes, other residential health care, physicians, nurse practitioners and midwives, and home care services)
- 55. Businesses that provide products and/or services that support the health sector or that provide health services, including mental health and addictions and counselling supports
- 56. Businesses that sell, rent or repair assistive/mobility/medical devices, aids and/or supplies
- 57. Businesses that provide personal support services (many seniors and persons with disabilities, who can afford to, hire individuals to assist with the activities of daily living)
- 58. Health care professionals providing emergency care including dentists optometrists and physio-therapists
- 59. Not-for-profit organizations that provide critical personal support services in home and also provide residential services for individuals with physical disabilities (such as the Centre for Independent Living and March of Dimes)
- 60. Businesses and all other organizations that support the provision of food, shelter, safety or protection, and/or social services and other necessities of life to economically disadvantaged and other vulnerable individuals, including but not limited to food banks, violence against women emergency shelters, homeless shelters, community housing, supportive housing, children's aid societies, residential services for adults with developmental disabilities and for children, and custody and detention programs for young persons in conflict with the law

Justice sector

61. Professional and social services that support the legal and justice system

Other businesses

62. Rental and leasing services, including automobile, commercial and light industrial machinery and equipment rental

63. Businesses providing mailing, shipping, courier and delivery services, including post office boxes

64. Laundromats, dry cleaners and laundry service providers

65. Professional services including lawyers and para-legals, engineers, accountants, translators

66. Businesses providing funeral, mortician, cremation, transfer, and burial services, and any related goods and products (such as coffins and embalming fluid)

67. Land registration services, and real estate agent services and moving services

68. Businesses providing security services including private security guards; monitoring or surveillance equipment and services

69. Businesses providing staffing services, including temporary help

70. Businesses that support the safe operations of residences and essential businesses

71. Businesses that provide for the health and welfare of animals, including veterinarians, farms, boarding kennels, stables, animal shelters, zoos, aquariums, research facilities and other service providers

72. Child care services for essential workers, and home child care services of less than six children

73. Businesses providing cheque cashing services

Business regulators and inspectors

74. Organizations, including Administrative Authorities, that regulate and inspect businesses

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